EN

USER'S MANUAL

VISION SERIES

ASH-xxBIV

sinclair

AIR CONDITIONING

“Original instructions”

IMPORTANT NOTE:

Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

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This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
Children should be supervised to ensure that they do not play with the appliance.
If it needs to install, move or maintain the air conditioner, please contact dealer or local service center to conduct it at first. Air conditioner must be installed, moved or maintained by appointed unit. Otherwise, it may cause serious damage or personal injury or death.
Frequency band(s) in which the radio equipment operates： 2400MHz-2483.5MHz
Maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates： 20dBm

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

R32: 675

Explanation of Symbols

⚠ DANGER	Indicates a hazardous situation that, if not avoided, will result in death or serious injury.
⚠ WARNING	Indicates a hazardous situation that, if not avoided, could result in death or serious injury.
⚠ CAUTION	Indicates a hazardous situation that, if not avoided, may result in minor or moderate injury.
NOTICE	Indicates important but not hazard-related information, used to indicate risk of property damage.
⚠	Indicates a hazard that would be assigned a signal word WARNING or CAUTION.

Appliance filled with flammable gas R32.

Before use the appliance, read the owner's manual first.

Before install the appliance, read the installation manual first.

Before repair the appliance, read the service manual first.

The Refrigerant

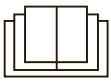
- To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and inodorous. Furthermore, it can leads to explosion under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.
- Compared to common refrigerants, R32 is a nonpolluting refrigerant with no harm to the ozonosphere. The influence upon the greenhouse effect is also lower. R32 has got very good thermodynamic features which lead to a really high energy efficiency. The units therefore need a less filling.

WARNING:

Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacture. Should repair be necessary, contact your nearest authorized Service Centre. Any repairs carried out by unqualified personnel may be dangerous. The appliance shall be stored in a room without continuously operating ignition sources. (for example: open flames, an operating gas appliance or an operating electric heater.) Do not pierce or burn.

Appliance shall be installed, operated and stored in a room with a floor area larger than X m^2. (Please refer to table "a" in section of " Safety Operation of Inflammable Refrigerant" for Space X.)

Appliance filled with flammable gas R32. For repairs, strictly follow manufacturer's instructions only. Be aware that refrigrants not contain odour. Read specialist's manual.



WARNING

Operation and Maintenance

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not spray water on indoor unit. It may cause electric shock or malfunction.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

Precautions

WARNING

- Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
  - Power cord is overheating or damaged.
  - There's abnormal sound during operation.
  - Circuit break trips off frequently.
  - Air conditioner gives off burning smell.
  - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

WARNING

Attachment

- Installation must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table.Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner.Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

Precautions

WARNING

- Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.
- The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

Precautions

WARNING

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants.If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.
- Instructions for installation and use of this product are provided by the manufacturer.

Working temperature range

For some models:

	Indoor side DB/WB(℃)	Outdoor side DB/WB(℃)
Maximum cooling	32/23	43/26
Maximum heating	27/-	24/18

NOTICE:

● The operating temperature range (outdoor temperature) for cooling only unit is -15℃ ~ 43℃ ; for heat pump unit is -15℃ ~ 43℃ .

For some models:

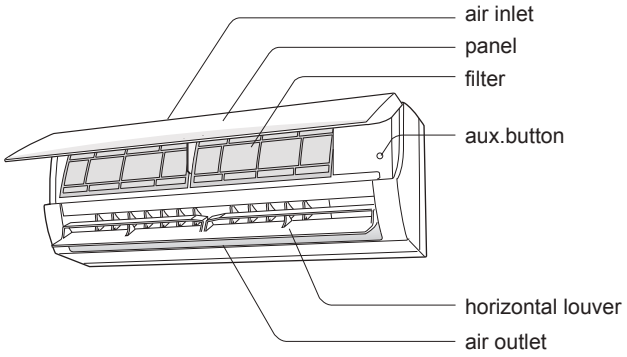
	Indoor side DB/WB(℃)	Outdoor side DB/WB(℃)
Maximum cooling	32/23	43/26
Maximum heating	27/-	24/18

NOTICE:

● The operating temperature range (outdoor temperature) for cooling only unit is -15℃ ~ 43℃ ; for heat pump unit is -20℃ ~ 43℃ .

Parts Name

Indoor Unit



(Display content or position may be different from above graphics, please refer to actual products)

remote control

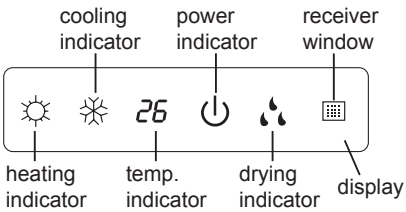
NOTICE:

Actual product may be different from above graphics, please refer to actual products.

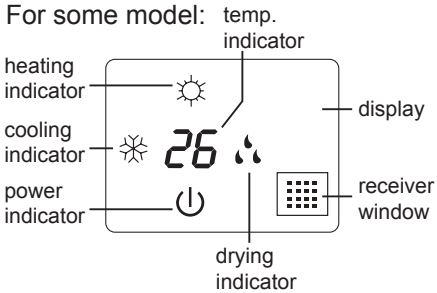
Parts Name

Display

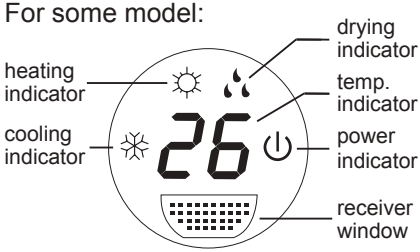
For some model:



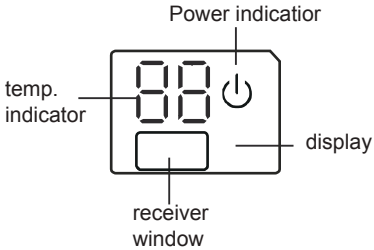
For some model:



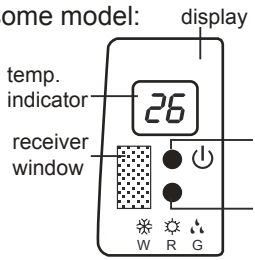
For some model:



For some model:



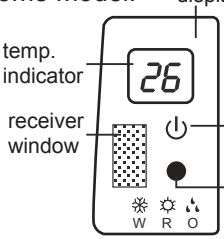
For some model:



Power LED color indicator:
Green-status-ON.
Red -status-OFF.

Mode LED color indicator:
White-W-Cool Mode- W
Red-R-Heat Mode- R (only for heating model)
Green-G-Dry Mode- G

For some model:



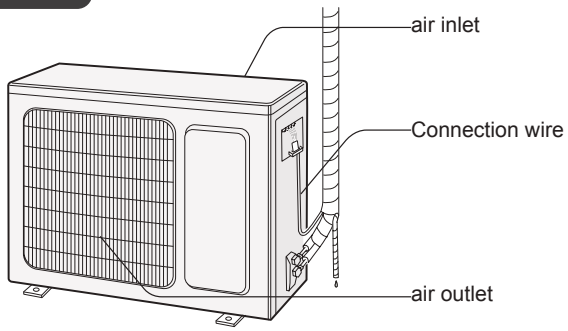
Power LED color indicator:
Green-status-ON.
Red -status-OFF.

Mode LED color indicator:
White-W-Cool Mode- W
Red-R-Heat Mode- R (only for heating model)
Orange-O-Dry Mode- O

Display content or position may be different from above graphics, please refer to actual products.

Parts Name

Outdoor Unit



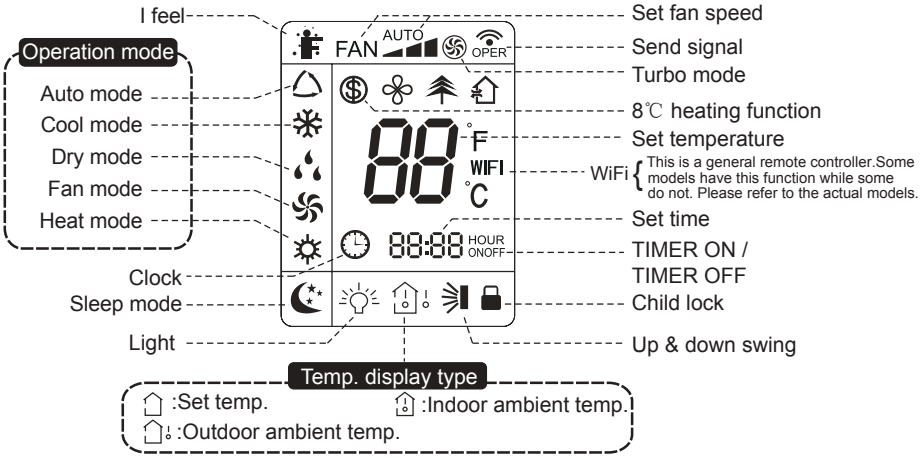
NOTICE:

Actual product may be different from above graphics, please refer to actual products.

Buttons on remote controller

1. ON/OFF button
2. MODE button
3. FAN button
4. SWING button
5. TURBO button
6. ▲/ ▼ button
7. SLEEP button
8. TEMP button
9. WiFi button
10. LIGHT button
11. CLOCK button
12. TIMER ON / TIMER OFF button

Introduction for icons on display screen



Introduction for buttons on remote controller

Note:

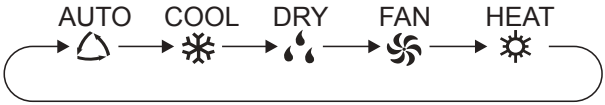
- This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model doesn't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
- After putting through the power, the air conditioner will give out a sound. Operation indictor is ON (red indicator, the colour is different for different models). After that, you can operate the air conditioner by using remote controller.
- Under on status, pressing the button on the remote controller, the signal icon "📶" on the display of remote controller will blink once and the air conditioner will give out a “de” sound, which means the signal has been sent to the air conditioner.
- Under off status, set temperature and clock icon will be displayed on the display of remote controller (If timer on, timer off and light functions are set, the corresponding icons will be displayed on the display of remote controller at the same time); Under on status, the display will show the corresponding set function icons.

1 ON/OFF button

Press this button to turn on the unit. Press this button again to turn off the unit.

2 MODE button

Press this button to select your required operation mode.



- When selecting auto mode, air conditioner will operate automatically according to ex-factory setting. Set temperature can’t be adjusted and will not be displayed as well. Press "FAN" button can adjust fan speed. Press "SWING" button can adjust fan blowing angle.
- After selecting cool mode, air conditioner will operate under cool mode. Cool indicator on indoor unit is ON(This indicator is not available for some models). Press "▲" or "▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press "SWING" button to adjust fan blowing angle.
- When selecting dry mode, the air conditioner operates at low speed under dry mode. Dry indicator on indoor unit is ON(This indicator is not available for some models). Under dry mode, fan speed can’t be adjusted. Press "SWING" button to adjust fan blowing angle.
- When selecting fan mode, the air conditioner will only blow fan, no cooling and no heating. Press "FAN" button to adjust fan speed. Press "SWING" button to adjust fan blowing angle.
- When selecting heating mode, the air conditioner operates under heat mode. Heat indicator on indoor unit is ON(This indicator is not available for some models).

Introduction for buttons on remote controller

Press "▲" or "▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press "SWING" button to adjust fan blowing angle. (Cooling only unit won't receive heating mode signal. If setting heat mode with remote controller, press ON/OFF button can't start up the unit).

Note:

- For preventing cold air, after starting up heating mode, indoor unit will delay 1~5 minutes to blow air (actual delay time is depend on indoor ambient temperature).
- Set temperature range from remote controller: 16~30℃ ; Fan speed: auto, low speed, medium speed, high speed.

3 FAN button

Pressing this button can set fan speed circularly as: auto (AUTO), low(◢) ,medium (◢◢), high(◢◢▌).

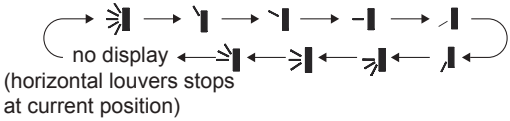
Note:

- Under AUTO speed, air conditioner will select proper fan speed automatically according to ex-factory setting.
- Fan speed under dry mode is low speed.
- X-FAN function: Hold fan speed button for 2s in COOL or DRY mode, the icon "✣" is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode.

  This function indicates that moisture on evaporator of indoor unit will be blowed after the unit is stopped to avoid mould.
  - Having set X-FAN function on: After turning off the unit by pressing ON/OFF button indoor fan will continue running for a few minutes. at low speed. In this period, Hold fan speed button for 2s to stop indoor fan directly.
  - Having set X-FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

4 SWING button

Press this button can select up&down swing angle. Fan blow angle can be selected circularly as below:



Introduction for buttons on remote controller

- When selecting " ", air conditioner is blowing fan automatically. Horizontal louver will automatically swing up & down at maximum angle.
- When selecting " ", air conditioner is blowing fan at fixed position. Horizontal louver will stop at the fixed position.
- When selecting " " , air conditioner is blowing fan at fixed angle. Horizontal louver will send air at the fixed angle.
- Hold " " button above 2s to set your required swing angle. When reaching your required angle, release the button.

Note:

" " may not be available. When air conditioner receives this signal, the air conditioner will blow fan automatically.

5 TURBO button

Under COOL or HEAT mode, press this button to turn to quick COOL or quick HEAT mode. " " icon is displayed on remote controller. Press this button again to exit turbo function and " " icon will disappear.

6 ▲/ ▼button

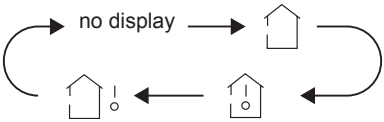
- Press "▲" or "▼" button once increase or decrease set temperature 1℃ . Holding "▲" or "▼" button, 2s later, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly. (Temperature can't be adjusted under auto mode)
- When setting TIMER ON, TIMER OFF or CLOCK, press "▲" or "▼" button to adjust time. (Refer to CLOCK, TIMER ON, TIMER OFF buttons) When setting TIMER ON, TIMER OFF or CLOCK, press "▲" or "▼" button to adjust time. (Refer to CLOCK, TIMER ON, TIMER OFF buttons)

7 SLEEP button

Under COOL or HEAT mode, press this button to start up sleep function.
" " icon is displayed on remote controller. Press this button again to cancel sleep function and " " icon will disappear.

8 TEMP button

By pressing this button, you can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit's display. The setting on remote controlleris selected circularly as below:



Introduction for buttons on remote controller

- When selecting " " or no display with remote controller, temperature indicator on indoor unit displays set temperature.
- When selecting " " with remote controller, temperature indicator on indoor unit displays indoor ambient temperature.
- When selecting " " with remote controller, temperature indicator on indoor unit displays outdoor ambient temperature.

Note:

- Outdoor temperature display is not available for some models. At that time, indoor unit receives " " signal, while it displays indoor set temperature.
- It's defaulted to display set temperature when turning on the unit. There is no display in the remote controller.
- Only for the models whose indoor unit has dual-8 display.
- When selecting displaying of indoor or outdoor ambient temperature, indoor temperature indicator displays corresponding temperature and automatically turn to display set temperature after three or five seconds.

9 WiFi button

Press " **WiFi** " button to turn on or turn off WiFi function. When WiFi function is turned on, the " **WiFi** " icon will be displayed on remote controller; Under status of remote controller off, press "MODE" and " **WiFi** " buttons simultaneously for 1s, WiFi modulewill restore to factory default setting.

- This function is only available for some models.

10 LIGHT button

Press this button to turn off display light on indoor unit. " " icon on remote controller disappears. Press this button again to turn on display light. " " icon is displayed.

11 CLOCK button

Press this button to set clock time. " " icon on remote controller will blink. Press "▲" or "▼" button within 5s to set clock time. Each pressing of "▲" or "▼" button, clock time will increase or decrease 1 minute. If hold "▲" or "▼" button, 2s later, time will change quickly. Release this button when reaching your required time. Press "CLOCK" button to confirm the time. " " icon stops blinking.

Note:

- Clock time adopts 24-hour mode.
- The interval between two operation can't exceeds 5s. Otherwise, remote controller will quit setting status. Operation for TIMER ON/TIMER OFF is the same.

12 TIMER ON / TIMER OFF button

Introduction for buttons on remote controller

- TIMER ON button
  "TIMER ON" button can set the time for timer on. After pressing this button, "🕒" icon disappears and the word "ON" on remote controller blinks. Press "▲" or "▼"button to adjust TIMER ON setting. After each pressing "▲" or "▼" button, TIMER ON setting will increase or decrease 1min. Hold "▲" or "▼" button, 2s later, the time will change quickly until reaching your required time.
  Press "TIMER ON" to confirm it. The word "ON" will stop blinking. "🕒" icon resumes displaying. Cancel TIMER ON: Under the condition that TIMER ON is started up, press "TIMER ON" button to cancel it.
- TIMER OFF button
  "TIMER OFF" button can set the time for timer off. After pressing this button,"🕒" icon disappears and the word "OFF" on remote controller blinks. Press "▲" or "▼" button to adjust TIMER OFF setting. After each pressing "▲" or "▼" button, TIMER OFF setting will increase or decrease 1min. Hold "▲" or "▼" button, 2s later, the time will change quickly until reaching your required time.
  Press "TIMER OFF" word "OFF" will stop blinking. "🕒" icon resumes displaying. Cancel TIMER OFF. Under the condition that TIMER OFF is started up, press "TIMER OFF" button to cancel it.

Note:

- Under on and off status, you can set TIMER OFF or TIMER ON simultaneously.
- Before setting TIMER ON or TIMER OFF, please adjust the clock time.
- After starting up TIMER ON or TIMER OFF, set the constant circulating valid. After that, air conditioner will be turned on or turned off according to setting time. ON/OFF button has no effect on setting. If you don't need this function, please use remote controller to cancel it.

Health function

Health function will be set during operation of indoor fan.
Turn off the unit will also turn off health function.
This function is only available for some models.

Function introduction for combination buttons

Energy-saving function

Under cooling mode, press "TEMP" and " CLOCK" buttons simultaneously to start up or turn off energy-saving function. When energy-saving function is started up, "SE" will be shown on remote controller, and air conditioner will adjust the set temperature automatically according to ex-factory setting to reach to the best energy-saving effect. Press "TEMP" and "CLOCK" buttons simultaneously again to exit energy-saving function.

Note:

- Under energy-saving function, fan speed is defaulted at auto speed and it can't be adjusted.
- Under energy-saving function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.

Function introduction for combination buttons

- Sleep function and energy-saving function can't operate at the same time. If energy-saving function has been set under cooling mode, press sleep button will cancel energy-saving function. If sleep function has been set under cooling mode, start up the energy-saving function will cancel sleep function.

8℃ heating function

Under heating mode, press "TEMP" and "CLOCK" buttons simultaneously to start up or turn off 8℃ heating function. When this function is started up, "$" and "8℃ " will be shown on remote controller, and the air conditioner keep the heating status at 8℃ . Press "TEMP" and "CLOCK" buttons simultaneously again to exit 8℃ heating function.

Note:

- Under 8℃ heating function, fan speed is defaulted at auto speed and it can't be adjusted.
- Under 8℃ heating function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and 8℃ heating function can't operate at the same time. If 8℃ heating function has been set under cooling mode, press sleep button will cancel 8℃ heating function. If sleep function has been set under cooling mode, start up the 8℃ heating function will cancel sleep function.
- Under ℉ temperature display, the remote controller will display 46 ℉ heating.

Child lock function

Press "▲" and " ▼" simultaneously to turn on or turn off child lock function. When child lock function is on, "🔒" icon is displayed on remote controller. If you operate the remote controller, the "🔒" icon will blink three times without sending signal to the unit.

Temperature display switchover function

Under OFF status, press "▼" and "MODE" buttons simultaneously to switch temperature display between ℃ and ℉ .

I FEEL Function

Press "▲" and "MODE" buttons simultaneously to start I FEEL function and "" will be displayed on the remote controller. After this function is set, the remote controller will send the detected ambient temperature to the controller and the unit will automatically adjust the indoor temperature according to the detected temperature. Press this two buttons simultaneously again to close I FEEL function and "" will disappear.

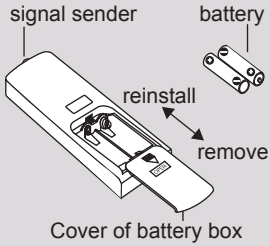
- Please put the remote controller near user when this function is set. Do not put the remote controller near the object of high temperature or low temperature in order to avoid detecting inaccurate ambient temperature.When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

Operation guide

1. After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.
2. Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.
3. Press "▲" or "▼" button to set your required temperature. (Temperature can't be adjusted under auto mode).
4. Press "FAN" button to set your required fan speed: auto, low, medium and high speed.
5. Press "SWING" button to select fan blowing angle.

Replacement of batteries in remote controller

1. Press the back side of remote controller marked with "OPEN", as shown in the fig, and then push out the cover of battery box along the arrow direction.
2. Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.
3. Reinstall the cover of battery box.

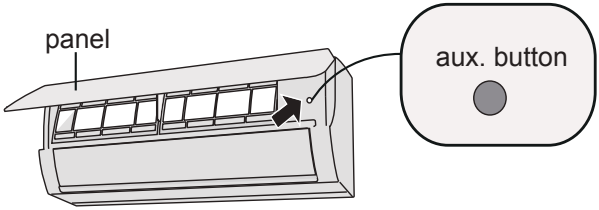


NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

Emergency operation

If remote controller is lost or damaged, please use auxiliary button to turn on or turn off the air conditioner. The operation in details are as below:
As shown in the fig. Open panel, press aux. button to turn on or turn off the air conditioner. When the air conditioner is turned on, it will operate under auto mode.



⚠WARNING:

Use insulated object to press the auto button

Clean and maintenance

⚠ WARNING

- Turn off the air conditioner and disconnect the power before cleaning the air conditioner to avoid electric shock.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not use volatile liquid to clean the air conditioner.

Clean surface of indoor unit

When the surface of indoor unit is dirty, it is recommended to use a soft dry cloth or wet cloth to wipe it.

NOTICE:

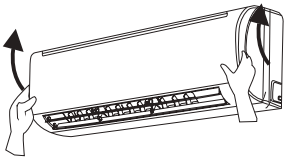
- Do not remove the panel when cleaning it.

Clean and Maintenance

Clean filter

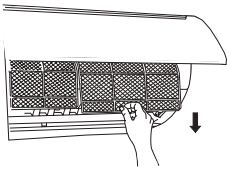
1 Open panel

Pull out the panel to a certain angle as shown in the fig.



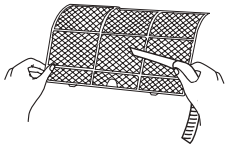
2 Remove filter

Remove the filter as indicated in the fig.



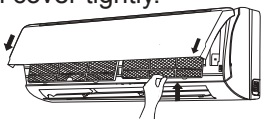
3 Clean filter

- Use dust catcher or water to clean the filter.
- When the filter is very dirty, use the water (below 45℃) to clean it, and then put it in a shady and cool place to dry.



4 Install filter

Install the filter and then close the panel cover tightly.



WARNING

- The filter should be cleaned every three months. If there is much dust in the operation environment, clean frequency can be increased.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

Clean and Maintenance

NOTICE: Checking before use-season

1. Check whether air inlets and air outlets are blocked.
2. Check whether air switch, plug and socket are in good condition.
3. Check whether filter is clean.
4. Check whether mounting bracket for outdoor unit is damaged or corroded. If yes, please contact dealer.
5. Check whether drainage pipe is damaged.

NOTICE: Checking after use-season

1. Disconnect power supply.
2. Clean filter and indoor unit's panel.
3. Check whether mounting bracket for outdoor unit is damaged or corroded. If yes, please contact dealer.

Notice for recovery

1. Many packing materials are recyclable materials. Please dispose them in appropriate recycling unit.
2. If you want to dispose the air conditioner, please contact local dealer or consultant service center for the correct disposal method.

Malfunction analysis

General phenomenon analysis

Please check below items before asking for maintenance. If the malfunction still can't be eliminated, please contact local dealer or qualified professionals.

Phenomenon	Check items	Solution
Indoor unit can't receive remote controller's signal or remote controller has no action.	• Whether it's interfered severely (such as static electricity, stable voltage)?	• Pull out the plug. Reinsert the plug after about 3min, and then turn on the unit again.
	• Whether remote controller is within the signal receiving range?	• Signal receiving range is 8m.
	• Whether there are obstacles?	• Remove obstacles.
	• Whether remote controller is pointing at the receiving window?	• Select proper angle and point the remote controller at the receiving window on indoor unit.
	• Is sensitivity of remote controller low; fuzzy display and no display?	• Check the batteries. If the power of batteries is too low, please replace them.
	• No display when operating remote controller?	• Check whether remote controller appears to be damaged. If yes, replace it.
	• Fluorescent lamp in room?	• Take the remote controller close to indoor unit. • Turn off the fluoresent lamp and then try it again.
No air emitted from indoor unit	• Air inlet or air outlet of indoor unit is blocked?	• Eliminate obstacles.
	• Under heating mode, indoor temperature is reached to set temperature?	• After reaching to set temperature, indoor unit will stop blowing out air.
	• Heating mode is turned on just now?	• In order to prevent blowing out cold air, indoor unit will be started after delaying for several minutes, which is a normal phenomenon.

Malfunction analysis

Phenomenon	Check items	Solution
Air conditioner can't operate	● Power failure?	● Wait until power recovery.
	● Is plug loose?	● Reinsert the plug.
	● Air switch trips off or fuse is burnt out?	● Ask professional to replace air switch or fuse.
	● Wiring has malfunction?	● Ask professional to replace it.
	● Unit has restarted immediately after stopping operation?	● Wait for 3min, and then turn on the unit again.
	● Whether the function setting for remote controller is correct?	● Reset the function.
Mist is emitted from indoor unit's air outlet	● Indoor temperature and humidity is high?	● Because indoor air is cooled rapidly. After a while, indoor temperature and humidity will be decrease and mist will disappear.
Set temperature can't be adjusted	● Unit is operating under auto mode?	● Temperature can't be adjusted under auto mode. Please switch the operation mode if you need to adjust temperature.
	● Your required temperature exceeds the set temperature range?	● Set temperature range: 16℃ ~30℃ .
Cooling (heating) effect is not good.	● Voltage is too low?	● Wait until the voltage resumes normal.
	● Filter is dirty?	● Clean the filter.
	● Set temperature is in proper range?	● Adjust temperature to proper range.
	● Door and window are open?	● Close door and window.

Malfunction analysis

Phenomenon	Check items	Solution
Odours are emitted	● Whether there's odour source, such as furniture and cigarette, etc.	● Eliminate the odour source. ● Clean the filter.
Air conditioner operates abnormally	● Whether there's interference, such as thunder, wireless devices, etc.	● Disconnect power, put back power, and then turn on the unit again.
"Water flowing" noise	● Air conditioner is turned on or turned off just now?	● The noise is the sound of refrigerant flowing inside the unit, which is a normal phenomenon.
Cracking noise	● Air conditioner is turned on or turned off just now?	● This is the sound of friction caused by expansion and/or contraction of panel or other parts due to the change of temperature.

Malfunction analysis

Error Code

- When air conditioner status is abnormal, temperature indicator on indoor unit will blink to display corresponding error code. Please refer to below list for identification of error code.

Error code	Troubleshooting
E5	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E8	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
U8	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
H6	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
C5	Please contact qualified professionals for service.
F0	Please contact qualified professionals for service.
F1	Please contact qualified professionals for service.
F2	Please contact qualified professionals for service.
H3	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E1	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
E6	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.

Note: If there're other error codes, please contact qualified professionals for service.

WARNING

- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
  - Power cord is overheating or damaged.
  - There’s abnormal sound during operation.
  - Air switch trips off frequently.
  - Air conditioner gives off burning smell.
  - Indoor unit is leaking.
- Do not repair or refit the air conditioner by yourself.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.

Safety operation of flammable refrigerant

Qualification requirement for installation and maintenance man

- All the work men who are engaging in the refrigeration system should bear the valid certification awarded by the authoritative organization and the qualification for dealing with the refrigeration system recognized by this industry. If it needs other technician to maintain and repair the appliance, they should be supervised by the person who bears the qualification for using the flammable refrigerant.
- It can only be repaired by the method suggested by the equipment's manufacturer.

Installation notes

- The air conditioner is not allowed to use in a room that has running fire (such as fire source, working coal gas ware, operating heater).
- It is not allowed to drill hole or burn the connection pipe.
- The air conditioner must be installed in a room that is larger than the minimum room area. The minimum room area is shown on the nameplate or following table a.
- Leak test is a must after installation.

table a - Minimum room area (m^2)

Minimum room area(m^2)	Charge amount (kg)	≤1.2	1.3	1.4	1.5	1.6	1.7	1.8	1.9	2	2.1	2.2	2.3	2.4	2.5
	floor location	/	14.5	16.8	19.3	22	24.8	27.8	31	34.3	37.8	41.5	45.4	49.4	53.6
	window mounted	/	5.2	6.1	7	7.9	8.9	10	11.2	12.4	13.6	15	16.3	17.8	19.3
	wall mounted	/	1.6	1.9	2.1	2.4	2.8	3.1	3.4	3.8	4.2	4.6	5	5.5	6
	ceiling mounted	/	1.1	1.3	1.4	1.6	1.8	2.1	2.3	2.6	2.8	3.1	3.4	3.7	4

Maintenance notes

- Check whether the maintenance area or the room area meet the requirement of the nameplate.
  - It's only allowed to be operated in the rooms that meet the requirement of the nameplate.
- Check whether the maintenance area is well-ventilated.
  - The continuous ventilation status should be kept during the operation process.
- Check whether there is fire source or potential fire source in the maintenance area.
  - The naked flame is prohibited in the maintenance area; and the "no smoking" warning board should be hanged.
- Check whether the appliance mark is in good condition.
  - Replace the vague or damaged warning mark.

NOTE CONCERNING PROTECTION OF ENVIRONMENT

This product must not be disposed of via normal household waste after its service life, but must be taken to a collection station for the recycling of electrical and electronic devices. The symbol on the product, the operating instructions or the packaging indicate such disposal procedures. The materials are recyclable in accordance with their respective symbols. By means of re-use, material recycling or any other form of recycling old appliances you are making an important contribution to the protection of our environment. Please ask your local council where your nearest disposal station is located.

INFORMATION CONCERNING USED REFRIGERANT MEDIUM

This unit is containing fluorinated gases included in the Kyoto protocol. The maintenance and the liquidation must be carried out by qualified personnel.
Type of refrigerant: R32
The quantity of the refrigerant: please see the unit label.
The value GWP: 675 (1 kg R32 = 0,675 t CO2 eq)
GWP = Global Warming Potential

Appliance filled with flammable gas R32.

In case of quality problem or other please contact your local supplier or authorized service center.
Emergency number: 112

PRODUCER

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This product was manufactured in China (Made in China).

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